

For your peace of mind!

Whether you are using your card to make multiple purchases in town, large purchases online or just traveling out of town for business or vacation, you may have received a call from our fraud monitoring system.

Our system monitors every transaction done on your card. If anything out of the ordinary occurs or if the transactions match established fraud patterns that have been reported to VISA, our fraud monitoring system will try to contact you. We want to make sure every transaction on your account is legitimate and stop any potential fraud immediately.

In order to keep your account safe, we have a response center open 24 hours per day, 7 days a week. If our fraud monitoring service does contact you to verify suspicious transactions, their valid callback numbers are **1.800.262.2024** and **1.800.437.9392**.

Please be advised that our Member Service Representatives will never ask for your PIN or your full card number. If you have any questions about the validity of a call, please contact one of our Member Service Representatives at either location—1.208.388.2138 (Meridian), 1.208.388.2959 (Boise) or 1.888.678.2138 (Toll Free).